



# After Sales Solutions

## Spare Parts & Annual Maintenance Contract



### We Provide Turnkey Solutions For

Dairy | Prepared Food | Fruits and Vegetables |  
Beverages | Cosmetics | Allied Industries



Get  
What's  
Best for  
Your Plant

# It's not just parts, It's the Complete Care



## We prioritise providing:

- Genuine Spare Parts
- Quick Delivery
- 24x7 remote support
- On-call service engineers
- On-site training

Neologic Engineers is a leading global food processing equipment manufacturer of the latest process solutions and automation services in the Dairy, Beverage, Food, and Fruits & Vegetables. Our food processing solutions are uniquely tailored to meet all your plant requirements.

We are committed to providing best-in-class After Sales Service Support to all our clients. We ensure your plant has minimal breakdowns. Also, you get Genuine Spares & Qualitative services through an Annual Maintenance Contract.

## Get Spares for:

Pasteurizer, Dairy Separator, Homogenizer, CIP Module, Aseptic System, Powder Mixing, UHT Sterilizer & many more plant components



Maintaining optimal production line performance is one of the benefits of quality plant spares. These spare parts enable the components used in processing lines to function seamlessly across the production chain. We offer sanitary and non-sanitary components and spares related to it.



### Seat Valves

Shut off & change-over

Used in liquid product lines to ensure a high degree of flexibility and optimum life span of the equipment



### Butterfly valve

On-Off routing

Used to regulate the flow rate of a fluid



### Mix proof valves

Separation of different fluids

Used for safe operation in valve clusters and to minimise space requirements



### Regulating Valves

Regulating Pressure Valves

Used to meet the highest processing demand for hygiene and safety. RVP is when constant pressure is required in a product line



### Sampling Valves

Used for eliminating the risk of cross-contamination, e.g. water, milk, fruit yoghurt, syrup, ice cream, etc.



### Ball Valves

Available in manual or automatic

Used to shut off water, steam, air, etc., and designed with zero flow restrictions



### Safety Valves

Used for over-pressure protection in pressure tanks and pipe systems



### Diaphragm Pump

Used for dosing of CIP Concentrate



### Eccentric Screw Pumps

Used in viscous products with or without particles, rice pudding, jam and tomato puree



### Centrifugal Pumps

Used in milk reception, pasteurization, aseptic/UHT, juice, CIP, and filtration





### Lobe Pumps

Used where gentle processing is required e.g. yoghurt, tomato sauce, juice concentrate, etc.



### Fristam Shear Pump

Used in viscous, abrasive, shear sensitive products, juice concentrate, tomato sauce, cream, milk, yoghurt, etc.



### Fittings

Availability of Tee, Bends, Unions, Clamps, Reducers, Hoses, Ferrules, Connections, Nuts, Flanges, etc.



### Strainers

Availability of Perforated and Wedge Wires to trap the suspended solids



### Flow Meters

Used for measuring flow in water and media pipes



### Level Meters

Used for level monitoring in tanks



### Steam Application Equipment

Contains Steam Trap, Steam strainers, steam regulating valves, Steam separators



### Frequency Converter

Used for changing the frequency of motors for pumps and various equipment



### Pressure Transmitter

Used to monitor pressure on pipes and vessels



### Conductivity Meters

Used in CIP modules for monitoring and adjusting the acid and alkali concentration



### Electrical Components for Cabinets

Components available for Panels, HMI, PLC, SCADA IO cards



### Non-Return Valve (NRV)

Used to ensure fluid flow in one direction by preventing reverse flow



### Sensors And Transmitters

Used to control the temperature in various processes



### Tank Equipments

Contains Manholes and Sight Glass



### TT and CM

Think-tops are used for sending feedback to PLC. Condition Monitoring is used to measure vibration and the inside temperature of the pump



### Plate Heat Exchanger

Used for cooling, heating, and pasteurization of products



### Tank Cleaning Device

Availability of Spray Balls, Static, Rotary, Rotary Jet



### Agitators

Used for gentle product mixing by adding various process media together



### Tabular Heat Exchanger

Used for heating process products

Many more...





# Annual Maintenance Contract

## 360 Degree Plant Care

### Deliverables of AMC Service

- **Monthly/Quarterly expert visits for Plant Health Check-ups**
  - Problem Identification in Equipment/Process
  - Resolving issues related to process & equipment
- **Quarterly Remote Service Support**
  - Remote access to SCADA system, CIP system, and trouble-shoot of software-logic issues
- **Consultation & Supply for Spare Part Requirements**
  - After the Service Engineer's visit, Neologic Engineers supply the required spare parts according to the engineer's suggestion in the Service Report
- **Support for Updating Software**
- **Service Support from OEM**
- **Technology Enhancement/Upgradation**

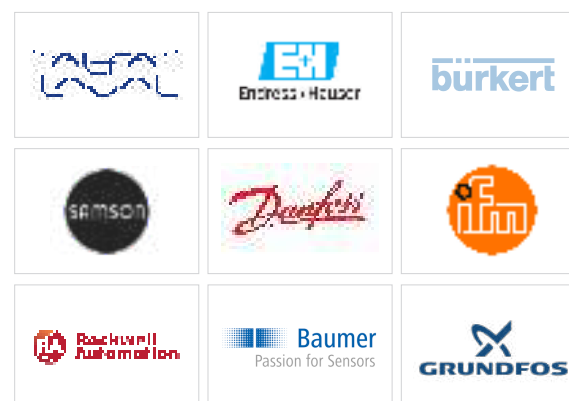
After the visit, Neologic Engineers supply the required spare parts according to the service engineer's suggestion in the Service Report.



### Focus on What's Important & Leave Plant Maintenance to the Pros

The Annual Maintenance Contract of Neologic Engineers is a package of various added benefits along with buying spares for any plant component. You don't just buy a spare part you buy performance guarantees, cost-effective parts, reliable engineering support and so much more. Our assurance of providing best-in-class service support is because of our decades of experience in the dairy, food, fruits and vegetables, and beverage industry.

### Vendor / Supplier :



### Our After Sales Services focuses on:

- 24x7 Remote Support and Emergency Support whenever needed.
- Monthly and Quarterly plant health check-up to avoid breakdown.
- Round-the-clock availability of the frequently needed spares for all components, like pumps, valves, etc., are easily available in our warehouse.
- There's no change in the in-house maintenance facility structure because of the new equipment/process line.
- Detailed training is provided to customer staff in operation and maintenance to build efficiency.
- Remote access modem is opted for in the system enabling the service personnel to access the system remotely and reducing the breakdown time.
- Use of the latest techniques and methods of maintenance.





## Some of Our Esteemed Clients



### Complete Care of Process & Automation

Dairy | Food | Fruits & Vegetables | Beverages | Cosmetics | Allied Industry

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